

T & C's

**SOUL
SPACE**

THE EXPERIENCE

1. Entry requirements

- Please notify us ahead of time if you have any injuries or ailments that might interfere in any way with any of the retreat activities or workshops.
- If you have allergies or specific dietary requirements, please make us aware at least 3 weeks before retreat starts.
- If you have symptoms of COVID-19, have been exposed to someone who has, or have been told to self isolate by the government just before/during retreat, please do so.

2. Booking

- The lead booking name is responsible for settling the agreed costs for their party.
- The balance is payable in 2 and 3 instalments or in one single payment.
- All fees must be settled by 15th April 2022.
- We reserve the right to refuse a place to a client who has not paid their full fees before the start of the retreat.

Retreat fee includes:

- 4 nights stay at Luxury 5 star hotel Tivoli Cavoeiro.
- All yoga/ breathwork/ bio energy/ meditation sessions.
- Workshops with Miriam and Gerry.
- Breakfast plus evening dinner and drinks every day.
- Airport transfer (at agreed time).

Retreat fee doesn't include:

- Travel to and from Portugal.
- Travel insurance.
- Spending money for any additional excursions during your stay.
- Additional meals/drinks outside of daily allowance.



3. Refund Policy

- If Soul Space cancels the retreat for any reason other than COVID-19 you will be given a full refund.
- If Soul Space cancels the retreat due to COVID-19 you will be given an opportunity to complete the retreat at another time.
- Once the retreat has commenced no refund will be given.
- Soul Space cannot be held responsible for reimbursing any uninsured travel and/or expenses should the retreat be changed or cancelled in the event of unforeseeable circumstances or COVID-19. We recommend the purchase of travel insurance.

4. Cancellation

- We understand that in some circumstances it is not possible to attend the retreat. Please note the full retreat fees are still due.

5. Grievance Procedure

- We are dedicated to ensuring that all our clients enjoy the experience of being on a Soul Space Retreat and feel fully able to participate in all aspects of the retreat.
- We are dedicated to ensuring that no person is treated less favourably than any other on grounds of race, religion, gender, age, or sexual orientation.
- We recognise that from time to time grievances may arise, and if they do, we are committed to ensuring that they are dealt with quickly and fairly.
- Soul Space will always make every attempt to solve the problem at the time of the complaint so that any disruption to the enjoyment of the retreat is minimal.
- If you are not happy with how the retreat is being conducted and have a cause for concern we would appreciate it if you could let us know immediately or email info@soulspace.ie.